

FAQ'S for Pioneer Leaders

- **What time is check-in?**

Check-in starts at Camp Lone Star starts at 4:00 pm. Please be here no later than 4:30 pm.

- **How can a camper add trading post money or add Extra Family Meals?**

The camper may log in to their account online AT <http://www.lomt.com/CampwiseLink.html> to add trading post or extra family meals.

 **NOTE: PURCHASES MUST BE MADE AT LEAST 5 DAYS IN ADVANCE OF CHECK-IN.**

If a camper needs to add items less than 5 days from the check-in date, please collect cash and complete the Record Keeping Form that was sent in the Pioneer Leader packet. You will turn in this form and money at the check-in table.

- **Can a camper change the medication/release form that was completed online?**

Yes, you may log in to your account online at <http://www.lomt.com/CampwiseLink.html> to make changes up to 2 weeks prior to camp. Any changes less than 2 weeks will need to be made at check-in.

- **What is the cancellation policy for Pioneer groups?**

If a cancellation request is made up to 24 hours before check-in, a full refund will be given, less the \$100 non-refundable deposit. However, if a cancellation request is made less than 24 hours before check-in, there will be no refund. Camp administration may make exceptions when provided substantive documentation.

- **What do we need to bring to camp?**

A "Summer Packing List" is located on the resource page <http://www.lomt.com/summercampresources.html>

- **How does a camper change or add a cabin mate request?**

You may log in to your account online to change the cabin mates at least 2 weeks prior to check-in or email the registrar at registrar@lomt.com to request a change. The opportunity to develop new friendships, some of which may last a lifetime, is one of the rich blessings that camp has to offer. Sharing the camp experience with friends is also a blessing. It has always been our goal to assure parents and campers that no individual camper is forced to be separated from all of their friends. We will do all that we can to honor your cabin mate request. However, if more than two reciprocal cabin mates were requested there is a chance that honoring some requests may not be possible. Generally no more than 3 or 4 individuals from the same congregation are likely to be placed in the same counselor group. If you have made a cabin mate request, please consult with the other families involved and make sure that only exact reciprocal requests from all individual registrants are submitted.

- **How do I turn in medication for my campers?**

ALL medications should be in a Ziploc type bag (including vitamins, etc.) and turned in at check-in. All medication should be in the original container with the camper name and the frequency/dosage instructions on the container. You will receive at the check-in table the Medication/Release Forms that

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were completed online for your group. Please check that all medication is present in the bag and that it is included on the Medication/Release Form.

- **How do I add a camper to my reservation?**

You may add a camper by going to the following link: http://www.lomt.com/a_pioneerresform.html

Enter the number of campers you are adding and complete the deposit on the PayPal website.

PLEASE NOTE: Campers added on or after May 1st are at a higher price than those reserved prior to May 1st.

- **How do I access the GROUP HOLD CODE for my congregation?**

The LOMT Registrar will send you the GROUP HOLD CODE for your congregation. The Code will be entered on the online registration form <http://www.lomt.com/CampwiseLink.html>

- **How can I access the campers who have registered and what they have pre-paid online?**

The LOMT Registrar will occasionally send you a list of campers and their information. If you need a list at any other time, please contact the LOMT Registrar to request a report.

- **When is the final payment due?**

The final payment for registration is due two (2) weeks prior to check-in. You may pay with one check from the church or by credit card. All campers must have their information entered online before an invoice can be printed for the church. All campers should have their information entered prior to June 1st.

- **How do I figure out what our congregation will owe for Pioneer camp?**

Multiply the number of campers by the pioneer price of \$442.00 (before May 1st) or \$499.00 (on or after May 1st) and subtract the deposit paid.

- **Can the Pioneer Leader enter all the registration data for their group instead of each individual family entering it in?**

No, the parents will need to log in to their account to complete the health and liability information. All campers are required to have a login to the registration system.

- **What is the deadline for completing the online registration information for each camper?**

It is preferred that all registrations for summer camp be enter by June 1st or as soon as possible.

- **Do Pioneer Leaders need to complete a Health Form and Liability Waiver?**

Yes, all participants need to complete the Health Form and Liability Waiver. You will have a login to complete these forms online.

- **Will the Pioneer Leaders stay in the cabins with the campers?**

NO, Pioneer Leaders will stay in separate quarters with private bathrooms and linen service. Each week of camp there are rooms reserved for Pioneer Leaders. Private rooms are not guaranteed. More than one leader may share a room. Please contact the LOMT Registrar for more information about housing.

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- **What is the minimum number of campers to qualify for registering as a Pioneer group?**
Group size must be a minimum of 5 paying campers to qualify for Pioneer camp.
- **What are the expectations of a Pioneer Leader?**
You have the option of meeting with the young people in your group for a designated one or two-hour period each evening, Monday through Thursday. If you choose to use this time, the camp staff will not be involved with your youth during this period. You may decide to lead a Bible study, take a hike, play a game or sit and talk in the shade. You should plan how you and the young people in your group will spend this daily time together prior to your arrival at camp. It is an added bonus for the campers when you and/or other adult leaders participate in camp activities, devotions, worship or evening events. You are also invited to use this week for personal growth and renewal. Feel free to take some time out to go on a hike, visit local attractions, spend time in God's Word, or take advantage of other resources available. Please verify availability of these activities with a camp coordinator.
- **Do I need to complete any training before arrival?**
Yes, ALL ADULT ATTENDEES will need to complete an online Child Protection Training. This course is good for 2 years. The link to the website is www.lomt.com/cap.html. You will watch a few short video segments and then click on the test at the bottom of the website. This course meets the requirements for staff and volunteers at youth camps as outlined by the Texas Department of State Health Services. Please complete this training before you arrive to camp, let me know if you have any questions about this course.
- **What if I have a camper with a food allergy?**
The food allergy should be documented on the registration/health form and be self-managed. The camp will make every effort to assist campers with food allergies but the food service does not purchase special foods. Campers are welcome to bring their own supplemental food and store it in the kitchen. All foods should be labeled with the camper's name. If you have any concerns about food allergies please call the camp office.
- **What should we do with camper mail?**
Camper mail may be mailed to 2016 Camp Lone Star Road, La Grange, TX 78945 or it may be brought to check-in. During the week of camp you may bring camper mail to the office to be distributed.
- **Where do we need to go for check-in?**
Check-in is located at the main parking lot under the pavilion. Please have your group gather at the assigned tree or location marked with your church's name. Do not stand in the regular check-in line. Once your whole group has arrived, the pioneer leader will be called to the check-in table. Once the pioneer leader has completed the check-in process the campers will be escorted to the head lice checking area. After the group has been checked for head lice the pioneer leader will receive a cabin assignment list. Campers may then collect their belongings and move into their cabins.
- **What do we need to check-out our campers?**
The person picking up the camper, including the pioneer leader, should be listed on the campers release form and should have a photo ID.